

## (12) INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

(19) World Intellectual Property  
Organization  
International Bureau



(43) International Publication Date  
22 April 2004 (22.04.2004)

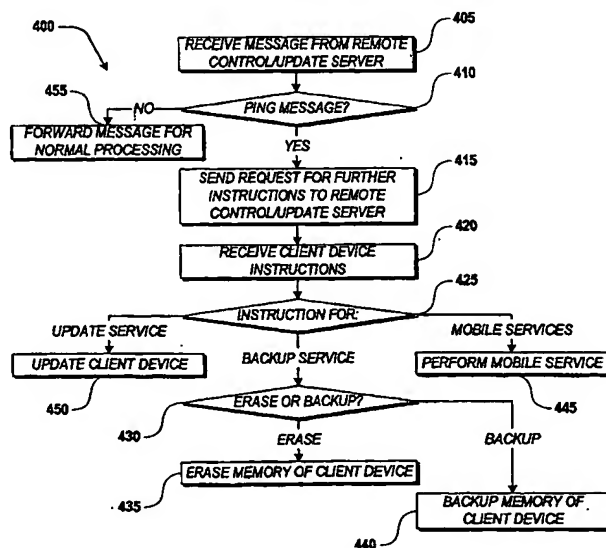
PCT

(10) International Publication Number  
**WO 2004/034687 A1**

- (51) International Patent Classification<sup>7</sup>: **H04M 3/00**,  
H04B 7/00, 1/38, G06F 9/46
- (21) International Application Number:  
PCT/US2003/032284
- (22) International Filing Date: 10 October 2003 (10.10.2003)
- (25) Filing Language: English
- (26) Publication Language: English
- (30) Priority Data:  
60/417,905 10 October 2002 (10.10.2002) US  
60/417,858 10 October 2002 (10.10.2002) US
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- (81) Designated States (national): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NI, NO, NZ, OM, PG, PH, PL, PT, RO, RU, SC, SD, SE, SG, SK, SL, SY, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, YU, ZA, ZM, ZW.
- (84) Designated States (regional): ARIPO patent (GH, GM, KE, LS, MW, MZ, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IT, LU, MC, NL, PT, RO, SE, SI, SK, TR), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).
- Declarations under Rule 4.17:**  
— as to applicant's entitlement to apply for and be granted a patent (Rule 4.17(ii)) for all designations

[Continued on next page]

(54) Title: METHOD AND APPARATUS FOR REMOTE CONTROL AND UPDATING OF WIRELESS MOBILE DEVICES



(57) Abstract: A method and apparatus are provided to in one aspect update data on a wireless mobile device. Available updates may include both mandatory and discretionary updates, where the mandatory updates are always installed on the wireless mobile device. In another aspect, a method and apparatus for of remotely instructing a wireless mobile device to perform a service is provided. The wireless mobile device receives a ping message that instructs it to retrieve further instructions for performing services actions on the wireless mobile device.